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# WHAT ENABLES A MACHINE TO UNDERSTAND?

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#### Abstract

'Strong AI' claim that suitably programmed comers can manipulate symbols that THEY understand defended, and conditions for understanding dised. Even computers without AI programs exhibit gnificant subset of characteristics of human erstanding. To argue about whether machines can LY understand is to argue about mere definial matters. But there is a residual ethical stion.

## Topic area and keywords

osophical foundations, machines, language, sing, understanding, reference, Strong AI.

## Introduction

ing cabinets contain information but understand sing. Computers are more active than cabinets, so are copiers and card-sorters, which undernd nothing. Is there a real distinction between erstanding and mere manipulation? Unlike inets and copiers, suitably programmed computers ar to understand. They respond to commands by forming tasks; they print out answers to quesis; they paraphrase stories or answer questions it them. Does this show they attach meanings to bols? Or are the meanings "derivative" on OUR erstanding them, as claimed by Searle([10])? Is . understanding missing from simulated underiding just as real wetness is missing from a lated tornado? Or is a mental process like calstion: if simulated in detail, it is replicated?

gue that there is no clear boundary between igs that do and things that do not understand bols. Our ordinary concept of 'understanding' otes a complex cluster of capabilities, and difent subsets of these may be exhibited in difent people, animals or machines. To ask 'which necessary for REAL understanding?' is to attrispurious precision to a concept of ordinary guage.

tead of answering either 'YES' or 'NO' to the stion whether suitably programmed computers can erstand, we note that within the space of possi-"behaving systems" (including animals) there infinitely many cases, some sharing more tures with human minds, some fewer. The import task is to analyse the native and the implicans of these simile tile and differences, hout assuming existing English words can label the c adequately.

Dennett [2] thinks we can justifiably take 'intentional' stance towards any machine or or ism whose behaviour thereby becomes easier predict or explain. Searle [10], [11] retorts behaviour is not enough, alleging that a suit program could make a system appear to unders Chinese when it doesn't really, e.g. if Searly inside executing the programs. In [18] I show he actually attacks an extreme and implaus thesis, namely that ANY 'instantiation' of a s able program would understand. But he is right suggesting that actual behaviour is not what me concepts refer to. How the behaviour is produce relevant. There are significantly different way which the same behaviour might be generated. instance a huge lookup table, prepared by extraordinarily foresightful programmer who any pated all our questions, could pass a collection behavioural tests. But it might produce a surprises later, because no finite set of a tests can establish the powers required for pas a wider range of possible tests. Since there indefinitely many counterfactual conditional st ments that are true of us, but which would no true of such a machine, we would be unwise to on it in future simply because it has worke far, without knowing the basis for success.

Attributions of mentality imply coherent behaves and <u>reliability</u>, as friends, enemies, colleages or goal achievers. There are different kinds unreliability. One kind would exist in a mare whose computations depended on co-operation of (speeded up) human interpreter performing mill of steps, as in Searle's experiment. Tiredes boredom, cussedness, and mere slips could eave interfere. This supports Searle's claim that tality presupposes machinery with the right cap powers (though not his other conclusions).

The lookup table is unreliable in a deeper way: cannot rely on it to deal with the unanticipa The same applies, to a lesser degree, to less a programs: human-like performance in any finite of tests does not justify the assumption that behaviour would be convincing in other poss situations. This is painfully evident in AI grams to date.

So, taking the intentional stance on pubehavioural grounds (Turing's test), is potentirisky. We must adopt what Dennett calls the 'de

stance' for a better justification of our ascriptions of intentionality, understanding, etc. A machine must not merely produce appropriate behaviour, but must satisfy the <u>design</u> requirements for understanding. Could a machine do this?

The main features of human understanding are sketched below. We'll find important aspects of our ordinary concept of 'understanding' in simple computers, even without AI programs. Requirements for richer human-like capacities are also described. There are no reasons for doubting that machines can satisfy them.

# The Semantic Linkage Problem

A central issue is the 'semantic linkage problem': how can a person, or machine, take one thing as referring to or describing another? AI work on language and image understanding often relies on translation into some internal representation. But if the machine itself does not understand the internal representation, we have not progressed much beyond filing cabinets. If all understanding requires translation we risk an infinite regress. Ultimately something must be interpreted as meaningful in its own right. How? It is implausible that existing AI story 'understanders' really can think about parties, political events, or passionate murders, despite printing out sentences about them after reading stories. If a symbol-user U uses a symbol S to refer to some object 0, then it seems that U must have some other way of relating to 0, attending to 0, thinking of 0, etc., besides using S. This 'semantic linkage' problem pervades recent analytical philosophy (E.g. See [17], [6], [3]). It is ignored in work on formal semantics, and both linguistics and psychology seem to have little to say about it. It is complicated by the fact that 0 can be remote from U, or even long dead, or imaginary, which rules out direct causal connections between U, S and O, as necessary. We shall see that when 0 is part of U (e.g. a location in U's memory, an internal action U can perform, an internal pattern U can test for), the link may be a comparatively simple causal relationship. My conjecture is that more sophisticated types of meaning and reference are possible only on the basis of this 'internal' semantics.

#### What is understanding a language?

I use the word 'language' loosely as equivalent to 'notation', 'representational scheme', 'symbol system' etc. Very roughly, a language L is a system of symbols used by some agent U in relation to a world W. A full analysis would distinguish different kinds of: (a) symbol media, (b) symbol systems, (c) mechanisms for manipulating symbols, (d) symbol users, (e) worlds, and (f) purposes for which symbols might be used. This paper discusses only a subset of this rich array of possibilities.

Symbols are structures that can be stored, compared with other structures, searched for, etc. They may be physical structures, like the marks on a piece of paper, or virtual symbols, i.e. abstract structures in a virtual machine, like 2-D arrays in a computer (See [15]). They may be internal or external. They need not be sepa objects or events, since a single may 'carry' different signals simult. network of active nodes may have s superimposed in its current state. S maps, descriptions, representations including computer programs, and non bols, like parentheses and other syn (In fact, anything at all can be use

A language L contains symbols u represent or refer to entities, pr tions, events, processes, or actions W. The word 'used' may suggest that purposes. However, this is not a ne tion, since a plant "uses" water in without having any explicit goal, o can tell that U uses a symbol S to 0, by discovering that some signific the conditions listed below are sati see that in the more elaborate ca involved.

The symbols need not be used for extraction. Meaning and understanding an (e.g. [7]) to be essentially concernication between language users. As this is a mistake, since understandin nal language symbolism fc

ing plans, is prior in to individ of an exter tions. In s 'Repres

Objects in cal object rules). Th Like symb world, emt tual mach Many prog virtual etc. Simi embedded

## The s'

Instead defining understa tions symbols world W define 'unders concept For ea satisf differ tation appear dence made. prese shows

titute a model for a significant subset of the oms' implicitly defining mentalistic concepts. ke simulations of (e.g.) tornadoes, people outthe model can relate to the model as to the thing (though some may find this distasteful). bot may obey commands, answer questions, teach things. But a simulated tornado will not make wet or cold. Anyone who objects that this is enough can be challenged to describe precisely is missing. Appeals to mystery, or to unanable kinds of mental or spiritual stuff are scussable.

I see that computers can manipulate internal actures and use them as symbols associated with orld W consisting of both entities within the ine and more abstract entities like numbers and pol-patterns. Later, the discussion addresses prence to an 'external' world.

otypical conditions for U to use L to refer to W

is a set containing simple and complex symbols, le latter being composed of the former, in a incipled fashion, according to syntactic iles.

; condition is satisfied by most computer guages, though machine codes generally have very ble syntactic rules and structures. Rules may be licit in procedures.

associates some symbols of L with objects in W, id other symbols with properties, relations, or :tions in W.

Sumputer can associate 'addresses' with a world W taining locations in its memory (or in a virtual line) and their contents and relationships. The pols cause processes to be directed to or influed by specific parts of the system. Some of the pols specify which processes - i.e. they name ions.

ious sorts of properties and relations may be bolised in a machine language, e.g. equality of tent, neighbourhood in the machine, arithmetic ations, having a bit set, etc. Symbols indicattests that produce a boolean result, name proties and relationships.

if U is a simple computer, the basic semantic ation is causal:

S refers to 0 for U' =

'S makes U's activities relate to or involve 0',

re 0 may be an object, property, relation or e of action.

tructions have imperative meanings because they tematically cause actions to occur. Roughly, S denotes action A to U' = 'S makes U do A'

ending on how rich the language is, S and A may e independently variable components, e.g. ect, instrument, manner, location, time, etc. In computers imperative meaning is pasic: denoting expressions are often instructions to pute a value. This low level meaning depends direct causal connections within the machine. L we discuss non-imperative denotation.

\* Some of the objects referred to in world W abstract, like numbers.

Computers can use certain symbols to denote num because they are manipulated by arithmetical cedures and used as loop counters, address in ments, array subscripts etc. Thus the machine count its own operations, or the elements of a that satisfy some test. The way a machine does is typically very close to the core of a y child's understanding of number words - they just a memorised sequence used in certain cour activities. So:

'S refers to a number, for U' =
 'S belongs to a class of symbols which U m
 pulates in a manner characteristic of cc
 ing, adding, etc.'

What a complex symbol S expresses for U depoint its structure, its more primitive comportant some set of interpretation rules related the syntactic rules U uses for L. (E5)

This is true of many computer languages. E.g. is denoted by a complex arithmetical expression a complex instruction, depends on what the p denote, and how they are put together according the syntactic rules of the language.

\* U can treat the symbols of L as 'objects', can examine them, compare them, change 1 etc., though not necessarily consciously.

This applies to computers. Symbolic patterns to refer can also be referred to, compatransformed, copied, etc. E.g. two patterns may tested for equality, or overlap, or set inclu-An address can be incremented to get the next tion. It is not clear whether other animals can need to treat their internal symbols as obj-This may be a pre-requisite for some kinclearning.

\* Certain symbols in L express conditionality.

This is the key to much creative thinking or print, and to flexibility of action. We can diguish (a) 'if' used in conditional imperatives, 'if' used as the standard boolean (t functional) operator and (c) 'if' used in continuation of the sime computer languages.

Conditional imperatives are found in machines : 'if' (or some equivalent) when combined with eable expressions permits or suppresses act depending on the evaluation.

\* By examining W, U can distinguish formulas that assert something true from those asse something false.

Computers typically use symbols to denote "to

values' ('true' and 'false' or '1' and '0'). Boolean operations e.g. 'or', 'and', 'not' are also represented, by symbols that trigger actions transforming inputs to outputs consistently with truth-tables. The 'result' is taken as a truthvalue partly because of its role in conditional imperatives. The sense in which computers can examine their internal states to assign a truth-value is fairly clear, though how they check arithmetical statements requires deeper analysis.

If U assigns truth-values to symbols in a manner that depends on the state of world W, the symbols can be thought of as representing factual propositions, that so and so is the case in W. More generally,

- 'For U, S means P is the case' =
  - 'in certain contexts the expression S causes U to do certain things only if P is the case, otherwise not'

We have yet to see how a machine can treat 'true' and 'false' as more than just formal duals.

\* U can detect that stored symbols contain errors and take corrective action, e.g. noting that two descriptions are inconsistent and finding out which to reject.

Something like this occurs in programs that attempt to eliminate wrong inferences derived from noisy data, e.g. in vision, and in plan-executors that check whether the assumptions underlying the current plan are still true. Here we find support for a richer conception of a truth-value than just a pair of arbitrarily chosen symbols, if 'true' connotes surviving tests, and 'false' rejection. More on this later.

\* A complex symbol S with a boolean value may be used for different purposes by U, for instance: questioning (specifying information to be found by lookup, computation, or external sensing), instructing (specifying actions), asserting (storing information for future use).

We have seen how, in a computer, S can function as a primitive question, in a conditional instruction where action depends on the answer to the question. In low level machine languages there is not usually the possibility of using the same symbol to express the <u>content</u> of an imperative as in "Make S true". I.e. machine codes do not have 'indirect imperatives' with embedded propositions. However, AI planning systems have shown how in principle this can be done, at least in simple cases, assuming the initial availability of direct imperatives.

Apart from a few exceptions like Planner, Conniver and Prolog, most computer languages include requests and instructions, but not assertions: factual statements assimilated to some store of beliefs. However, it is easy to allow programs to record results of computations or externally sensed data, or even results of self-monitoring. Recomputable information may be stored simply for easy access, as people store multiplication tables.

Whether U uses S as a question, an assertion, or an

instruction, will depend on context. the content of an assertion in ('store(S)'), a question in another ( or 'lookup(S)'), and an instruction ('achieve(S)'). I.e. role is dete rather than form or content.

\* U can make <u>inferences</u> by deriving n L from old ones, in order to semantic relation (e.g. proofs pr refutations demonstrate falsity).

Work in AI has demonstrated mechanis this, albeit in a restricted and mos fashion so far. Human forms of infe some of the functional architecture d in connection with motives, and also a much wider range of representatio so far addressed (E153).

\* L need not be a fixed, static, syst be extendable, to cope with expa ments.

One source of language change in peop cation with others using differer deeper source is situations that p describe.

Many computer languages are extenda dialogue systems are beginning to machine may extend its own language need. But deep concept formation is off. It is not clear which animals o cannot extend their internal lang this, certain other forms of learning sible. (More on language change below

 \* U may use symbols of L to formulate poses, or intentions; or to repres cal possibilities for purposes of prediction.

Simple versions of this sort of thing existing AI planning systems.

Without a functional architecture su tinctions between beliefs, desires, p tions, etc., a machine cannot assign the way that we do. Merely storing in deriving consequences, or executing leaves out a major component of hum ing, i.e. that what we understand ma For information to matter to a ma have to have its own desires, prefer dislikes, etc. This presupposes t modules whose function is to create o motive generators. Full flexibi motive-generator generators. Deciding require motive comparators and moti generators. This is a complex story, a little more detail in [14]. When d tions, plans, preferences, etc. a through experience, perhaps over ma undermines the claim that a machine only desires of the programmer of machine, unlike existing computers, w bols in L for its purposes.

ce of behaving systems. Does a machine 'REALLY' erstand without all this? Well, it could 'undernd' well enough to be an utterly slavish sert. It could not, however, be entrusted with ks requiring creativity and drive, like managing arge company or a battle force, or minding chiln.

language may be used for communication between ndividuals. This adds new requirements [18]), nich are irrelevant to our present concerns.

# **Recapitulation**

the conditions so far listed for U to use a guage L in relation to a world W are consistent in U being a computer. Several do not even uire AI programs, since modern computers are lt able to use symbols to refer to a world W taining numbers, locations in memory, the patns of symbols found in those locations, propers and relations of such patterns, and actions t change W.

ociations between program elements and things in computer's world define a primitive type of hing that the computer itself attaches to syms. Its use of the symbols has features analogous simpler cases of human understanding, and quite atched by filing cabinets. So, it does not erpret symbols merely derivatively: the causal ations justify our using simplified intentional criptions, without anthropomorphism.

# Reference to inaccessible objects

have seen how machines can refer to their own ernal states, to numbers, and to symbolic patns, i.e. what Woods [18] calls a 'completely essible' world. In order to be useful as robots, friends, they will need to refer to external ects, events, locations, etc. The problem of <u>ernal</u> semantic linkage is harder to deal with. a system use symbols to describe objects, proties, and relationships in a domain to which it no direct access, and only incomplete evidence, that it can never completely verify or falsify tements about the domain? (Compare philosophers unobservables in science, e.g. [8])).

ey idea is that implicit, partial, definitions g. in the form of an axiom system) enable new efined concepts to be added to a language. mpare [1]) on 'meaning postulates'. Woods' stract procedures' seem to be the same thing.) instance, a collection of axioms for Euclidean metry, in the context of a set of inference proures, can partially and implicitly define conts like 'line', 'point', 'intersects', etc. The oms constrain the set of permissible models. ilarly, a congenitally blind person may attach nings to colour words not too different from se of a sighted person, because much of the ning resides in rich interconnections with conts shared by both, such as 'surface', 'edge', ttern', 'cover', 'stripe', 'harmonise', etc.

can generalise this. In A.I. vision programs,

find data-structures and procedures for manipuing them. If the structures are also used to g actions and predict their consequences, that in citly gives them semantic content, by constraithe class of possible environments that of coherently close the feedback loops, just as a of axioms restricts the set of possible models, with axioms, the constraints may not defunique model.

#### Causal embedding in an environment

Does external reference require external calinks? One may be able to use sensors deter light, sound or pressure from external objects. mechanical devices that act on objects. But d links are often not possible. For instance we refer to events remote in space and time, and to hypothetical objects in hypothetical situat So direct causal connections to X are not neces for reference to X.

Causal links may differ in kind. Consider machines running programs P1 and P2, the f connected to TV cameras and mechanical arms well as a VDU, and the latter only to a VDU. pose P1 is able to use its sensory-motor link referring to the external world, and P2 con all of P1 except portions of the program req for interacting with the cameras and arms. P learn about the world either through its cam or from another agent through the VDU. P2 has the VDU, but can think about the same world, l blind and paralysed person who can talk and li and like paleontologists talking about pre-his Causal links can be more or less direct, an convey more or less rich information. Communic via another agent is indirect, and generally vides limited but abstract information, but i still a causal link, like fossil records.

So, using symbols to formulate descriptions o external world does not require that the actually be directly sensed and acted on by specific symbol-user, though the internal sy and procedures must be rich enough to support processes. However, some causal link is requir symbols are to refer to particular phy objects, like the Tower of London, or physical perties found in our world, such as magne Without causal connections with the environm thinker could only think (existentially quanti thoughts about an abstract possible world, pe a generalisation of our world, but not about world, or things in it. Causal links, whethe sense organs or other agents, can help to pin reference down to this world. They can reduc extent of ambiguity of reference, though they totally remove it, as shown by old philosop arguments in support of scepticism (see Straws

# Extending 'mentalese': concept learning

A language may be extended by the addition of axioms and procedure: partially and impli defining some new prise (e symbols, and modi the meanings of old s. The history of con of science and mations shows that not newly-acquired concepts need be <u>translatable</u> into one's previous symbolism. E.g. 'mass' in Einstein's physics is not definable in Newtonian terms. Physicists use concepts not explicitly definable in terms of tests that may be applied to sensory data. Using theories and inconclusive tests, they infer descriptions including symbols that are only partially defined. An intelligent machine or organism is in the same sort of relation to the world as is a scientific community.

So new symbols may be learnt without being <u>translatable</u> into old ones. After such learning, there is no clear functional distinction between the original concepts and the accreted language: we can memorise facts, formulas and instructions in English, instead of always having to translate into "mentalese". Hence, contrary to Fodor, different humans (or machines) may use different "mentalese" even if they all started off the same.

#### The essential incompleteness of semantics

Not every descriptive or referential symbol U understands must be one to which U can relate reality directly, using perceptual or other causal links. The symbol-system L may make contact with reality, e.g. through U's sense-organs and actions, only at relatively scattered points, and only in indirect ways (like the connection between reality and our concepts of 'atom', 'the remote future', 'another person's mind', 'Julius Caesar', 'the interior of the sun', and so on). People with different points of contact with reality store much the same general information about large chunks of the world, because their inference procedures permit them to extrapolate beyond what they have already learned, and we very likely have biological constraints built into us that, together with social processes, lead us to similar extrapolations from fragmentary evidence. However, convergence is clearly not guaranteed, and its absence may go undetected for some time [9]. If machines are to communicate successfully with us, the designers will have to understand these constraints and how they work.

If a new symbol is introduced using axioms that partially implicitly define it, then it can only be used with a partial meaning, and sentences containit will not have determinate truth- and ing falsity-conditions. Such meanings may be inherently incomplete, if the concepts are indefinitely extendable by adding new theoretical assumptions about the nature of the reality referred to. This incompleteness is evident in theoretical concepts of science, but can also be demonstrated in ordinary concepts. This is an inevitable fact about the semantics of a language used to represent information about external objects, concerning which only partial, inferred, information is available, via sense organs, instruments, hearsay, books, fossil records, etc. In a sufficiently complex system, even the language used for describing its own internal state will have this kind of indeterminateness and completeness, because of the problems of internal access sketched in chapter 10 of [12].

## How can truth and falsity be dis

Although I have shown that computers use boolean operations and boolean not clear how to distinguish a 'false' boolean value, since their puter may be totally symmetrical. The say that 1 stands for 'true' and D for that certain symbols are interpreted 'if', etc. But the duality of propimplies that there is as much basis manipulations for treating 1 as ' 'true', 'and' as 'or', 'or' as 'and' 'unless'. What else is required for asymmetry between the symbol for ' symbol for 'false'?

Assertions can be stored, but mere si introduce an asymmetry between 'true since false as well as true stateme stored, with explicit boolean ind different data-bases.

In Prolog-like languages, it might so is a clear distinction between true between 'and' and 'or', and so on, a derivations signifying truth, fai falsity. However, this is not suffin tinguish truth and falsity, since p sion C on the basis of premisses equivalent to refuting the disjunct on the basis of the falsity of C.

We have seen one source of asymmetry, that can check stored assertions of always blindly assuming them correct: form of self-consciousness. Truth of then associated with having the capad thorough checking. But the connect ple, for the process of checking errors.

Another source of asymmetry is a 're vention'. Instead of storing values explicitly, adopt a convention that boolean indicators is redundant: merely by the presence of a formula tion store or a communication. 'Tru then drop out of the 'object language partly redundant metalinguistic conce

A deeper asymmetry lies in connect beliefs and autonomous motives. The boolean value of those beliefs (store which (generally) enable desires to be rational planning. Again the connectiple, for a true belief combined wipremisses, or an invalid inference, of disastrous plan. Moreover, what fulfimay turn out to subvert another far one. I believe that further investigat that by adopting the design stance we old and apparently empty philosop with new fruitful analyses with importions for the design of intelligent a

#### Conclusion

By adopting a 'design stance', we

ify the question whether machines themselves understand symbols, or whether meanings of symin a computer are only derivative. It is not igh that machines appear from the outside to c human understanding: there must be a <u>reliable</u> s for assuming that they can display underding in an open-ended range of situations/ not anticipated by the programmer. 1 have briefly ribed structural and functional design requires for this, and argued that even the simplest uters use symbols in such a manner that/ pendently of how PEOPLE interpret the symbols, machines themselves (unlike cabinets and ers) associate meanings of a primitive sort i them. Internal uses of symbols are primary.

ve shown that a machine may use symbols to r to its own internal states and to abstract cts; and indicated how it might refer to a d to which it has only limited access, relying he use of axiom-systems to constrain possible Is, and perception-action loops to constrain ible completions. These constraints leave meanpartly indeterminate and indefinitely extend-'. Causal links reduce some of the indetercy. (All these topics require far more detailed ussion.)

full range of meaningful uses of symbols by m beings requires a type of architectural comity not yet be achieved in AI systems. There is known obstacle to such developments in princithough further research may reveal insuperable iculties.

ead of listing necessary and sufficient condiis for understanding I argued that there is a >lex set of prototypical conditions, different ets of which may be exemplified in different id Is or machines, yielding a complex space of ible systems which we are only just beginning explore. Our ordinary concepts, like 'undertding\* are not suited to drawing global bounes within such a space. At best we can analyse implications of various different designs, and capabilities they produce, or fail to produce.

i we have shown in detail how like or unlike a »n being some type of machine is, there remains >sidual seductive question, namely whether such tachine really can be conscious, really can feel >, really can think etc. Pointing inside yourat your own pain (or other mental state) you 'Does the machine really have THIS experi-??'. This sort of question has much in common > the pre-Einsteinian question, uttered pointing a location in space in front of you: •will my jer really be in THIS location in five minutes >?' in both cases it is a mistake to think that 'e really is an 'entity\* with a continuing iden-', rather than just a complex network of relaiships. The question about machines has an extra »nsion: despite appearances, it is ultimately an cat question, not just a factual one. It jires not an answer but a practical decision on to treat the machines of the future, if they •e us any choice.

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